

Kurnell Community Update, 18 October 2022



Dear Kurnell Community,

Please find below our latest Community Newsletter providing updates on Ampol Kurnell Terminal operations.

Community Working Group - Emergency Communications

Community members and stakeholders discussed various communication methods that Ampol could utilise to inform the Kurnell community of an emergency incident at the Terminal. It was agreed that the most effective and immediate means to communicate with residents was via text message and/or automated phone call.

Residents are reminded that in the event of an emergency at the Terminal, Ampol does not have authority to issue instructions to community members. This includes any instruction to evacuate or to shelter indoors. This will always be issued and communicated by the appropriate emergency service agency. Ampol's intent with emergency communications to the community will be to provide an initial alert and information on the incident at the Kurnell facility.

In response to feedback received, Ampol will be implementing a communication platform called Whispir. Whispir will enable Ampol to directly notify the residents of Kurnell at the time of an incident and provide relevant details. Whispir can provide SMS, email or a recorded phone message to those that subscribe. More information on Whispir, the registration process for community members to subscribe and messaging examples will be shared with the community soon. The decision to implement this solution brings this working group to conclusion.

Community Working Group – Remediation, Operations and Monitoring

At the most recent meeting, the working group was presented information and data from an odour study, that is currently being implemented by leading independent odour specialists, The Odour Unit.

The study involves collecting reliable, scientific data across a range of on site (Terminal) and off site (community) locations that will be analysed to determine what targeted solutions can be implemented. This data is being captured across a variety of environmental conditions to determine if there are underlining triggers, patterns, or trends.

It is expected the data capture will be finalised by the end of the year, with conclusions reached by February 2023. We will then implement actions to improve community outcomes. This group will next meet in late November.

Community Working Group – Brand

Information was shared with group members on a one-off Ampol initiative, The Ampol Kurnell Community Fund. The fund will support local projects that improve local amenity and/or positively impact the lives of Kurnell residents. This will be in addition to the ongoing partnerships that Ampol currently has within the community.

The Ampol Kurnell Community Fund will be making a one-off contribution to 3-5 projects that will deliver benefits to the local community. These projects and opportunities will be delivered working with relevant Kurnell community groups.

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Applications will open on Monday 24 October and close on Friday 25 November. For more information on the community fund, timelines, and application process, please visit www.ampolkcf.com.au. This group will next meet in early December.

Wharf Drain Monitoring Program

Independent Environmental consultants, WSP, are continuing work on a monitoring program to respond to odours observed at the stormwater drain near the wharf. The work is being done in accordance with a scope of work endorsed by the EPA.

Phase 1 of the program was implemented over a four-week period and has now been completed. This involved daily sampling of surface water and assessment of any odours present at each location. Air was also sampled at six-day intervals. Early assessment of the Phase 1 data indicates that low level rainfall does not necessarily influence the sampling results.

WSP is now in Phase 2 of the monitoring program, with water and air sampling being undertaken at a frequency of once in six calendar days. The program will continue through to November / December 2022. For more details on the monitoring program or to read the scope of work, please visit our website [Kurnell Update | Ampol](#)

Maintenance Works

Over the next 2-3 weeks (weather permitting), planned maintenance will be carried out on the Ampol wharf. Residents may notice an increase in the amount of activity and infrastructure on the wharf and in the water.

We don't envisage this will impact the local community and Sydney Ports are aware of the activity.

Upcoming Community Events

- 22 December – Kurnell Christmas Carols
- 24 December – Santa Run

Questions, feedback, complaints

If you have any questions, feedback, or wish to report a complaint, please contact our community relations team on:

Phone: **1800 719 669** (available 24/7)

Email: community@ampol.com.au

Regards,

A handwritten signature in blue ink, appearing to read 'David Peninton'.

David Peninton

Ampol Kurnell Terminal

INDEPENDENT HUMAN HEALTH RISK ADVICE FOR THE COMMUNITY

Ampol has appointed EnRiskS, human health risk specialists to support the community by providing independent human health risk advice.

If you have any queries or concerns about health risks following the wastewater overflow incident on 7 April 2022 and subsequent soil or water sampling, please contact **Dr Jackie Wright or Therese Manning from EnRiskS on 0474 654 144 (during business hours).**