

## Kurnell Community Update, 17 December 2022



Dear Kurnell Community,

As we head towards the end of 2022, it is an opportunity to reflect on the year and reconfirm our commitment to the community of Kurnell.

It has been a challenging year. We regret any inconvenience or impact that you may have experienced following the April incident.

Since then, we have worked hard to remediate affected areas within the community, carried out works to enhance site operations and resilience, and implemented initiatives to improve community relations. These include but are not limited to:

- Installed three additional on-site pumps to increase storm water management capabilities
- Constructed new bunds (walls) to provide further protection of key operational assets from storm water flows
- Increased the height of existing tank bunds to boost storm water retention capacity
- Improved storm water management by implementing up upstream retention in pipe ways
- Improved on-site flood measurement to enhance the quality of data and information
- Implemented studies into on-site and off-site odours (ongoing)
- Removed over 9,000 tonnes of refinery legacy material from the site
- Appointed a Community Engagement Manager
- Engaged with residents through community working groups, individual face to face meetings, and community updates
- Established the Ampol Kurnell Community Fund to support community initiatives to drive positive outcomes

However, there is still more to do. Ampol is committed to continual improvement and proactively engaging and communicating with the community to build trust and maintain a positive relationship.

If you have any questions, feedback, or wish to report a complaint, please contact our community relations team on:

Phone: **1800 719 669** (available 24/7)

Email: [community@ampol.com.au](mailto:community@ampol.com.au)

From everyone at Ampol, we would like to wish you Merry Christmas and a Happy New Year.

Regards,

**David Peninton**

Ampol Kurnell Terminal